

ENHANCED GEYSER BENEFIT



Geysers are an essential part of our daily lives. However, they wear out over time and will at some point fail without warning causing chaos in the home.

The speed at which a plumber is dispatched to attend to a failed geyser is critical to minimise resultant damage and the inconvenience of not having hot water.

Taking a chance on an unknown plumber can be very risky – both in terms of quality of service and safety but also hidden costs.

New regulations for geysers have been introduced resulting in increased costs and potential shortfall in cover where upgrades are needed to become compliant.



CIA HAS THE SOLUTION...

At CIA we pay for the replacement and repair thousands of geysers each year. Using our industry expertise and buying power we are pleased to introduce our **Enhanced Geyser Benefit** available for all Community Living policies:

- ✓ Low monthly fee from only **R35 per unit** – incl. VAT and 20% Broker Commission.
- ✓ A **dedicated 24 hr contact centre** and web claim portal that will respond to any home emergency or geyser related incident with immediate policy validation and dispatch of a qualified plumber. A key benefit of the platform is the “UBER” type technology used to monitor service delivery and customer satisfaction.
- ✓ The geyser replacement, geyser repair & resultant damage **excesses are waived** (excluding wooden floor excesses).
- ✓ An additional benefit of **R2,000 per claim is provided for additional costs** incurred to ensure the geyser complies with legislation (for example to move the geyser).
- ✓ **Free Emergency Home Assistance** – covering the emergency call out as well as 1 hour’s labour for any home emergency regardless of whether an insurance claim is submitted or not.